

2004 MUNICIPAL PERFORMANCE MEASUREMENTS

Efficiency measures are defined as the ratio of input/output. Input is defined as operating costs and is used as the numerator for all efficiency measures. Output consists of total units and is used as the denominator, i.e.: assessment, tons, etc. when operating costs are divided by total units. The resulting efficiency measure describes the cost per unit.

Effectiveness measures provide information about the quality of service delivery. Effectiveness indicators measure outcomes against service goals. Effectiveness measures may consist of counts or ratios.

In making comparisons, the user should be careful to compare similar municipalities. Every municipality faces unique circumstances, circumstances which are not revealed in the raw data alone. Municipalities also make choices about the level of service provided. Results should be a starting point for further investigation into the unique circumstances of the municipality and factors, which affect results.

Please note that the method used to allocate expenditures between functions can affect efficiency measure results and has implications for comparability, specifically the Allocation of General Government Expenditures and Inter-functional Transfers.

[Ministry 2004 Financial Information Return Instructions Performance Measures]

THE CORPORATION OF THE CITY OF ELLIOT LAKE
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Local Government

1.1 GENERAL GOVERNMENT – EFFICIENCY				
	2004	2003	2002	2001*
	7.7%	10.8%	6.55%	13.76%
<p>Efficiency Measure Operating costs for governance and corporate management as a percentage of total municipal operating costs.</p> <p>Objective Efficient municipal government.</p> <p>Notes: For 2001 - General government operating costs include uncontrollable expenditures such as tax write-offs, rebate program costs. When these uncontrollable operating costs are removed the efficiency measure equates to 9.07%</p> <p>For 2003 - There are numerous amounts that are factored into this measure, which the City of Elliot Lake has no control over, i.e.: OMERS, CPP, EI, WSIB, utility costs (hydro, natural gas), insurance claims, tax registered building costs, etc. In addition, other revenues collected are not deducted from expenses as the Ministry measure does not allow for this, which again skews this measure. This year's measure was affected by two main cost events: the one-time transition costs incurred from the transfer to Ontario Provincial Police and the Tailings Management Appeal hearing.</p> <p>For 2002 and 2004 - There are numerous amounts that are factored into this measure, which the City of Elliot Lake has no control over, i.e.: OMERS, CPP, EI, WSIB, utility costs (hydro, natural gas), insurance claims, tax registered building costs, etc. In addition, other revenues collected are not deducted from expenses as the Ministry measure does not allow for this, which again skews this measure.</p>				
<p>* Report results for 2001 only if the measure for local government based on governance and corporate management was selected in 2001.</p> <p>SLC 91 0203 13 Financial Information Return.</p>				

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Fire Services

2.1 FIRE SERVICES – EFFICIENCY					
	2004	2003	2002	2001	2000
	\$3.15	\$3.46	\$4.08	\$3.36	\$3.20
<p>Efficiency Measure Operating costs for fire services per \$1,000 of assessment.</p> <p>Objective Efficient fire services.</p>					
<p>Notes - This measure is based upon assessment, which is determined by MPAC. If the numerator declines, as is the case in Elliot Lake with declining assessment, this measure will produce higher operating costs. Such was the case specifically in 2002, a reassessment year, whereby, Elliot Lake took a major reduction in the Multi-Residential assessment.</p> <p>Thus, this measure is not a City controlled item and is totally dependent on assessment fluctuations, which again is performed by the Municipal Property Assessment Corporation (MPAC), resulting in and causing huge comparative cost swings.</p>					
<p>SLC 91 1101 13 Financial Information Return.</p>					

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Police Services

3.1 POLICE SERVICES – EFFICIENCY					
	2004	2003	2002	2001	
	\$406.13	\$474.77	\$391.10	\$387.05	
<p>Efficiency Measure Operating costs for police services per household.</p> <p>Objective Efficient police services.</p>					
<p>Notes – For 2001 to part of 2003: The reader should be aware that the Ministry provides a Community Reinvestment Fund Grant to municipalities who before 1998, the year of conception of the CRF grant, were with the OPP. No such funding is presently provided to municipalities who have their own municipal force or to municipalities who chose to disband their own municipal police force in favour of using OPP police services.</p> <p>The present CRF grant is based on policing costs above \$90 per household. With the City of Elliot Lake no grant is received and the Municipal Police Force is fully funded through property taxation. The community does not receive the Community Reinvestment Fund provincial grant of \$90.00 per household as other communities do for OPP service. This fact alone skews this efficiency measurement as all municipalities are not treated equally in regards to funding for their police service.</p> <p>For 2003 - The year 2003 saw the City of Elliot Lake switch police services from a municipal force to the Ontario Provincial Police. Include in these operational costs are one-time transition costs, re: severance, legal, etc. Hence, the disparity in yearly comparison for one-time transitional operating costs.</p>					
SLC 91 1202 13 Financial Information Return.					
3.2 VIOLENT CRIME RATE					
	2004	2003	2002	2001	
	9.45	14.97	2.26	7.11	
<p>Effectiveness Measure Violent crime rate per 1,000 persons.</p> <p>Objective Safe communities.</p>					
<p>Notes – For 2003: This measure is strictly based on municipal police force statistics for the period January 1, 2003 to July 4, 2003. The statistics are not verifiable by city administration. The OPP commenced July 4, 2003 and are unable to provide statistics related to the community of Elliot Lake as the municipality is incorporated in/under the East Algoma Detachment.</p> <p>In any year, the statistics provided are the sole responsibility of the police department. City Administration has no involvement in the numbers.</p>					
SLC 92 1258 07 Financial Information Return.					

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3.3 PROPERTY CRIME RATE				
	2004	2003	2002	2001
	23.00	46.67	49.68	27.43

Effectiveness Measure
 Property crime rate per 1,000 persons.

Objective
 Safe communities.

Notes – Same as 3.2.

SLC 92 1259 07 Financial Information Return.

3.4 TOTAL CRIME RATE				
	2004	2003	2002	
	62.98	77.2	76.70	

Effectiveness Measure
 Total crime rate per 1,000 persons (Criminal Code offences excluding traffic).

Objective
 Safe Communities.

Notes - Same as 3.2.

New formula was introduced in 2002.
 SLC 92 1263 07 Financial Information Return.

3.5 YOUTHS CHARGED				
	2004	2003	2002	
	24.86	60.54	110.27	

Effectiveness Measure
 Number of youths charged per 1,000 youths.

Objective
 Safe Communities.

Notes - All statistical data is provided by the police department and is not verified by the Municipality. Same as 3.2.

The Municipality, for 2003 was specifically unable to obtain Youth Crime statistics from the local Municipal Police Force due to pending transition to OPP in 2003. As such, figures from 2002 were used in the above calculation.

New formula was introduced in 2002.
 SLC 92 1264 07 Financial Information Return.

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Roads

4.1 PAVED ROADS – EFFICIENCY				
	2004	2003	2002	
	\$4,710.42	3,478.70	\$5,167.36	
<p>Efficiency Measure Operating costs for paved (hard top) roads per lane kilometre.</p> <p>Objective Efficient maintenance of paved roads.</p>				
<p>Notes - The Municipality's financial information system is not completely able to break down the costs as specifically identified in the Ministry's manual and/or does the Municipality have the personnel and/or financial resources to move to a fully detailed costing system. A manual attempt has been made to breakdown the costs, but no accuracy is guaranteed on the figures and resulting measurements produced.</p>				
<p>New formula was introduced in 2002. SLC 91 2105 13 Financial Information Return.</p>				
4.2 UNPAVED ROADS – EFFICIENCY				
	2004	2003	2002	
	\$4,161.45	\$3,436.04	\$637.04	
<p>Efficiency Measure Operating costs for unpaved (loose top) roads per lane kilometre.</p> <p>Objective Efficient maintenance of unpaved roads.</p>				
<p>Notes – Same as 4.1.</p>				
<p>New formula was introduced in 2002. SLC 91 2106 13 Financial Information Return.</p>				
4.3 WINTER MAINTENANCE OF ROADS – EFFICIENCY				
	2004	2003	2002	
	\$4,403.05	\$4,232.31	\$3,897.45	
<p>Efficiency Measure Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.</p> <p>Objective Efficient winter maintenance of roads.</p>				
<p>Notes - Same as 4.1.</p>				
<p>New formula was introduced in 2002. SLC 91 2203 13 Financial Information Return.</p>				

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4.4 ADEQUACY OF PAVED ROADS					
	2004	2003	2002	2001	
	68.5%	82.19%	86.32%	88.41%	
<p>Effectiveness Measure Percentage of paved lane kilometres where the condition is rated as good to very good.</p> <p>Objective Pavement condition meets municipal objectives.</p>					
<p>Notes - Same as 4.1.</p>					
<p>SLC 92 2152 07 Financial Information Return.</p>					
4.5 WINTER EVENT RESPONSES					
	2004	2003	2002	2001	2000
	100%	90%	91.67%	90.91%	96.15%
<p>Effectiveness Measure Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.</p> <p>Objective Appropriate response to winter storm events.</p>					
<p>Notes - Same as 4.1.</p>					
<p>SLC 92 2251 07 Financial Information Return. Description of measure has changed, but not its calculation.</p>					

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Conventional Transit

5.1 CONVENTIONAL TRANSIT – EFFICIENCY					
	2004	2003	2002	2001	2000
	\$2.85	\$2.96	\$3.16	\$2.56	\$2.46
<p>Efficiency Measure Operating costs for conventional transit per regular service passenger trip.</p> <p>Objective Efficient conventional transit services.</p>					
<p>Notes - The four buses are municipally owned and maintained. Transit operation is contracted out and performed under a service contract.</p> <p>Rider ship data is done manually by the Municipal Engineering Department with the assistance of the contractor. In most cases the ridership is estimated. The Municipality does not have the information technology, financial and/or personnel resources to verify the ridership numbers.</p>					
SLC 91 2301 13 Financial Information Return.					
5.2 CONVENTIONAL TRANSIT RIDERSHIP					
	2004	2003	2002	2001	2000
	14.43	14.43	13.47	17.64	16.71
<p>Effectiveness Measure Number of conventional transit passenger trips per person in the service area in a year.</p> <p>Objective Maximum utilization of municipal transit services.</p>					
<p>Notes – For 2001: Population based on 2001 Federal Government census data.</p> <p>The Municipal Engineering Department and contractor provide all ridership data. The data is not subject to any internal review and/or audit process.</p>					
SLC 92 2351 07 Financial Information Return.					

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Wastewater (Sewage)

6.1 WASTEWATER COLLECTION – EFFICIENCY				
	2004	2003		
	\$2,587.39	\$1,181.62		
<p>Efficiency Measure Operating costs for the collection of wastewater per kilometre of wastewater main.</p> <p>Objective Efficient municipal wastewater collection services.</p>				
<p>Notes - The Municipality's financial information system is not completely able to break down the costs as specifically identified in the Ministry's manual and/or does the Municipality have the information technology, personnel and/or financial resources to move to a fully detailed costing system. A manual attempt has been made to breakdown the costs, but no accuracy is guaranteed on the figures and resulting measurements produced.</p>				
<p>In 2003 the denominator was changed so that connections were included with total kilometres of wastewater mains. Comparison with earlier years is not possible unless results are recast. SLC 91 3106 13 Financial Information Return.</p>				
6.2 WASTEWATER TREATMENT AND DISPOSAL – EFFICIENCY				
	2004	2003	2002	2001
	\$242.55	\$295.27	\$211.25	\$ N/A
<p>Efficiency Measure Operating costs for the treatment and disposal of wastewater per megalitre.</p> <p>Objective Efficient municipal wastewater treatment and disposal services.</p>				
<p>Notes – Same as 6.1.</p>				
<p>One megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3104 13 Financial Information Return.</p>				

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6.3 WASTEWATER INTEGRATED SYSTEM – EFFICIENCY					
	2004	2003	2002	2001	
	\$381.30	\$354.09	\$345.53	\$304.02	

Efficiency Measure

Operating costs for the collection, treatment and disposal of wastewater per megalitre (Integrated System).

Objective

Efficient wastewater system (Integrated System).

Notes – Same as 6.1.

One megalitre equals 1,000,000 litres or 1,000 cubic metres.

SLC 91 3105 13 Financial Information Return.

6.4 WASTEWATER MAIN BACKUPS					
	2004	2003	2002	2001	
	0.00	0.00	0.00	0.00	

Effectiveness Measure

Number of wastewater main backups per 100 kilometres of wastewater main in a year.

Objective

Municipal sewage management practices prevent environmental and human health hazards.

Notes

SLC 92 3154 07 Financial Information Return.

6.5 WASTEWATER BYPASSES TREATMENT					
	2004	2003	2002	2001	
	0.052%	0.645%	0.04%	0.43%	

Effectiveness Measure

Percentage of wastewater estimated to have by-passed treatment.

Objective

Municipal sewage management practices prevent environmental and human health hazards.

Notes – Same as 6.1.

SLC 92 3155 07 Financial Information Return.

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Storm Water

7.1 URBAN STORM WATER MANAGEMENT – EFFICIENCY			
	2004	2003	
	\$910.60	\$1,307.96	
<p>Efficiency Measure Operating costs for urban storm water management (collection, treatment, disposal) per kilometre of drainage system.</p> <p>Objective Efficient urban storm water management.</p>			
<p>Notes - Same as 6.1.</p>			
<p>In 2003 the denominator was changed so that connections and catch basins were included with total kilometres of urban drainage system. Comparison with 2002 is not possible unless results for 2002 are recast. Reported by municipalities with a separate storm water system. SLC 91 3203 13 Financial Information Return.</p>			
7.2 RURAL STORM WATER MANAGEMENT – EFFICIENCY			
	2004	2003	
	\$29.19	\$41.94	
<p>Efficiency Measure Operating costs for rural storm water management (collection, treatment, disposal) per kilometre of drainage system.</p> <p>Objective Efficient rural storm water management.</p>			
<p>Notes – Same as 6.1.</p>			
<p>In 2003 the denominator was changed so that connections and catch basins were included with total kilometres of rural drainage system. Comparison with 2002 is not possible unless results for 2002 are recast. Reported by municipalities with a separate storm water system. SLC 91 3204 13 Financial Information Return.</p>			

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Drinking Water

8.1 DRINKING WATER TREATMENT – EFFICIENCY					
	2004	2003	2002	2001	
	\$354.29	\$344.20	\$378.28	\$ N/A	
<p>Efficiency Measure Operating costs for the treatment of drinking water per megalitre.</p> <p>Objective Efficient municipal water treatment services.</p>					
<p>Notes – Same as 6.1.</p>					
<p>1 megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3303 13 Financial Information Return.</p>					
8.2 DRINKING WATER DISTRIBUTION – EFFICIENCY					
	2004	2003			
	\$1,269.55	\$1,463.45			
<p>Efficiency Measure Operating costs for the distribution of drinking water per kilometre of water distribution pipe.</p> <p>Objective Efficient municipal water distribution services.</p>					
<p>Notes – Same as 6.1.</p>					
<p>In 2003, the denominator was changed so that connections and hydrants were included with total kilometres of water distribution pipe. Comparison is not possible with earlier years unless those results are recast. SLC 91 3306 13 Financial Information Return.</p>					
8.3 DRINKING WATER INTEGRATED SYSTEM – EFFICIENCY					
	2004	2003	2002	2001	
	\$404.61	\$398.75	\$432.08	\$429.61	
<p>Efficiency Measure Operating costs for the treatment and distribution of drinking water per megalitre. (Integrated System)</p> <p>Objective Efficient municipal water system (Integrated System).</p>					
<p>Notes – Same as 6.1. Municipality is on a metered and flat billing system.</p>					
<p>1 megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3305 13 Financial Information Return.</p>					

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8.4 BOIL WATER ADVISORIES					
	2004	2003	2002	2001	
	0.00	0.00	0.00	0.00	
<p>Effectiveness Measure Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply, was in effect.</p> <p>Objective Water is safe and meets local needs.</p>					
Notes					
SLC 92 3355 07 Financial Information Return.					
8.5 BREAKS IN WATER MAINS					
	2004	2003	2002	2001	
	19.4030	22.3881	14.9254	13.4328	
<p>Effectiveness Measure Number of water main breaks per 100 kilometres of water distribution pipe in a year.</p> <p>Objective Improve system reliability.</p>					
Notes					
SLC 92 3356 07 Financial Information Return.					

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Solid Waste Management (Garbage)

9.1 GARBAGE COLLECTION – EFFICIENCY					
	2004	2003	2002	2001	
	\$50.73	\$42.89	\$39.75	\$65.56	
<p>Efficiency Measure Operating costs for garbage collection per tonne or per household. (Specify)</p> <p>Objective Efficient municipal garbage collection services.</p>					
<p>Notes – For 2001 and 2002: per household. For 2003 and 2004: per tonne. Same as 6.1.</p>					
SLC 91 3402 13 Financial Information Return.					
9.2 GARBAGE DISPOSAL – EFFICIENCY					
	2004	2003	2002	2001	
	\$30.21	\$36.75	\$38.29	\$ N/A	
<p>Efficiency Measure Operating costs for garbage disposal per tonne or per household. (Specify)</p> <p>Objective Efficient municipal garbage disposal services.</p>					
<p>Notes – For 2001 and 2002: per household. For 2003 and 2004: per tonne. Same as 6.1.</p>					
SLC 91 3502 13 Financial Information Return.					
9.3 SOLID WASTE DIVERSION (RECYCLING) – EFFICIENCY					
	2004	2003	2002	2001	
	\$6.33	\$8.70	\$11.31	\$ N/A	
<p>Efficiency Measure Operating costs for solid waste diversion (recycling) per tonne or per household. (Specify)</p> <p>Objective Efficient municipal solid waste diversion (recycling) services.</p>					
<p>Notes – For 2001 and 2002: per household. For 2003 and 2004: per tonne. Same as 6.1 plus, the Municipality does not provide recycling for the Commercial or Industrial Sectors. Recycling is performed for the Residential class only. The City does not measure tons but rather provides the service of measuring volume in the landfill.</p>					
SLC 91 3602 13 Financial Information Return.					

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9.4 SOLID WASTE MANAGEMENT (INTEGRATED SYSTEM) – EFFICIENCY				
	2004	2003	2002	2001
	\$82.46	\$83.65	\$89.34	\$ N/A

Efficiency Measure

Average operating costs for solid waste management (collection, disposal and diversion) per tonne or per household. **(Specify)**

Objective

Efficient municipal solid waste management (Integrated System).

Notes - For 2001 and 2002: per household. For 2003 and 2004: per tonne.

Same as 6.1 plus, the Municipality's garbage collection, disposal and recycling is contracted out. The above figure includes collection, disposal and recycling. The contracted amount is for all three components and no breakdown is provided as to cost and time spent on each category of waste management. No tonnage statistics are requested of the contractor and/or maintained by the Municipal Engineering Department.

SLC 91 3603 13 Financial Information Return.

9.5 COMPLAINTS — COLLECTION OF GARBAGE AND RECYCLED MATERIALS				
	2004	2003	2002	2001
	1.6171	0.6468	0.3224	0.4836

Effectiveness Measure

Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.

Objective

Improved garbage collection of garbage and recycled materials.

Notes

SLC 92 3452 07 Financial Information Return.

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9.6 NUMBER OF MUNICIPAL SOLID WASTE MANAGEMENT FACILITIES				
	2004	2003	2002	2001
	3	3	3	3

Effectiveness Measure

Total number of solid waste management facilities owned by municipality with a Ministry of Environment Certificate of Approval.

Objective

Context for solid waste management facility compliance measure.

Notes - The Municipality owns three landfill sites. One is opened for municipal use; one site is opened for sludge disposal and one site is closed.

SLC 92 3552 07 Financial Information Return.

9.7 FACILITY COMPLIANCE

Effectiveness Measure

Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.

Objective

Municipal solid waste services do not have an adverse impact on environment.

Facility Name	Days 2004	Days 2003	Days 2002	Days 2001

Notes

Facility Name: SLC 92 3553 03 to SLC 92 3560 03
 Days: SLC 92 3553 07 to SLC 92 3560 07
 List facilities in the order they appear in the 2004 FIR.

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9.8 DIVERSION OF RESIDENTIAL SOLID WASTE					
	2004	2003	2002	2001	
	12.6%	12.5%	10.00%	10.07%	
<p>Effectiveness Measure Percentage of residential solid waste diverted for recycling.</p> <p>Objective Municipal solid waste reduction programs divert waste from landfills and/or incinerators.</p>					
Notes					
SLC 92 3655 07 Financial Information Return.					
9.9 DIVERSION OF RESIDENTIAL SOLID WASTE (Based on Combined Residential and Industrial, Commercial, Institutional Tonnage)					
	2004	2003	2002	2001	
	N/A%	N/A%	N/A%	N/A%	
<p>Effectiveness Measure Percentage of residential solid waste diverted for recycling (based on combined residential and Industrial/Commercial/Institutional tonnage.)</p> <p>Objective Municipal solid waste reduction programs divert waste from landfills and/or incinerators.</p>					
Notes - Not applicable as the Municipality only provides recycling service to the Residential class.					
SLC 92 3656 07 Financial Information Return.					

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Parks and Recreation

10.1 PARKS – EFFICIENCY	
	2004
	\$34.03
<p>Efficiency Measure Operating costs for parks per person.</p> <p>Objective Efficient operation of parks.</p>	
Notes	
SLC 91 7101 13 Financial Information Return.	
10.2 RECREATION PROGRAMS – EFFICIENCY	
	2004
	\$1.15
<p>Efficiency Measure Operating costs for recreation programs per person.</p> <p>Objective Efficient operation of recreation programs.</p>	
Notes	
SLC 91 7201 13 Financial Information Return. This measure is based on total population, not the population participating in recreation programs.	
10.3 RECREATION FACILITIES – EFFICIENCY	
	2004
	\$101.20
<p>Efficiency Measure Operating costs for recreation facilities per person.</p> <p>Objective Efficient operation of recreation facilities.</p>	
Notes	
SLC 91 7301 13 Financial Information Return.	

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10.4 PARKS, RECREATION PROGRAMS AND RECREATION FACILITIES (SUBTOTAL) – EFFICIENCY			
	2004		
	\$136.38		
<p>Efficiency Measure Operating costs for parks, recreation programs and recreation facilities per person (Subtotal).</p> <p>Objective Efficient operation of parks, recreation programs and recreation facilities.</p>			
<p>Notes</p>			
<p>SLC 91 7302 13 Financial Information Return. This measure represents a subtotal and is automatically completed when a municipality reports one or more efficiency measures for parks and recreation.</p>			
10.5 PARTICIPANT HOURS FOR RECREATION PROGRAMS			
	2004		
	35,807.461		
<p>Effectiveness Measure Total participant hours for recreation programs per 1,000 persons.</p> <p>Objective Recreation programs serve needs of residents.</p>			
<p>Notes</p>			
<p>SLC 92 7255 07 Financial Information Return.</p> <p>The denominator of this measure is total population divided by 1,000 and does not represent the number of participants in recreation programs.</p>			

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10.6 OPEN SPACE				
	2004			
	70			
<p>Effectiveness Measure Hectares of open space.</p> <p>Objective Open space is adequate for population.</p>				
SLC 92 7151 05 Financial Information Return.				
	2004			
	5.855			
<p>Effectiveness Measure Hectares of open space per 1,000 persons.</p>				
SLC 92 7151 07 Financial Information Return.				
Notes				

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10.7 TRAILS				
	2004			
	30			
<p>Effectiveness Measure Total kilometres of trails.</p> <p>Objective Trails provide recreation opportunities.</p>				
SLC 92 7152 05 Financial Information Return.				
	2004			
	2.509			
<p>Effectiveness Measure Total kilometres of trails per 1,000 persons.</p>				
SLC 92 7152 07 Financial Information Return.				
<p>Notes</p>				

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10.8 RECREATION FACILITY SPACE				
	2004			
	705,281			
<p>Effectiveness Measure Square metres of recreation facility space.</p> <p>Objective Recreation facility space is adequate for population.</p>				
SLC 92 7355 05 Financial Information Return.				
	2004			
	58,989.712			
<p>Effectiveness Measure Square metres of recreation facility space per 1,000 persons.</p>				
SLC 92 7355 07 Financial Information Return.				
Notes				

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Parks and Recreation

11.1 LIBRARY COSTS PER PERSON – EFFICIENCY	
	2004
	\$37.76
<p>Efficiency Measure Operating costs for libraries per person.</p> <p>Objective Efficient library services.</p>	
Notes	
SLC 91 7401 13 Financial Information Return.	
11.2 LIBRARY COSTS PER USE – EFFICIENCY	
	2004
	\$1.84
<p>Efficiency Measure Operating costs for libraries per use.</p> <p>Objective Efficient library services</p>	
Notes	
SLC 91 7402 13 Financial Information Return.	

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11.3 LIBRARY USES				
	2004			
	20.534			
<p>Effectiveness Measure Library uses per person.</p> <p>Objective Increased use of library services.</p>				
Notes				
SLC 92 7460 07 Financial Information Return.				
11.4 ELECTRONIC LIBRARY USES				
	2004			
	2.0%			
<p>Effectiveness Measure Electronic library uses as a percentage of total library uses.</p> <p>Objective Increased use of library services.</p>				
Notes				
SLC 92 7461 07 Financial Information Return.				
11.5 NON-ELECTRONIC LIBRARY USES				
	2004			
	98.0%			
<p>Effectiveness Measure Non-electronic library uses as a percentage of total library uses.</p> <p>Objective Better information on library usage.</p>				
Notes				
SLC 92 7462 07 Financial Information Return.				

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Land Use Planning

12.1 LOCATION OF NEW DEVELOPMENT					
	2004	2003	2002	2001	
	100%	100%	100%	100%	
<p>Effectiveness Measure Percentage of new lots, blocks and/or units with final approval, which are located within settlement areas.</p> <p>Objective New lot creation is occurring in settlement areas.</p>					
Notes					
SLC 92 8154 07 Financial Information Return.					
12.2 PRESERVATION OF AGRICULTURAL LAND DURING 2004					
	2004	2003	2002	2001	
	N/A%	N/A%	N/A%	N/A%	
<p>Effectiveness Measure Percentage of land designated for agricultural purposes, which was not re-designated for other uses during the reporting year.</p> <p>Objective Preservation of agricultural land.</p>					
Notes					
SLC 92 8163 07 Financial Information Return.					
12.3 PRESERVATION OF AGRICULTURAL LAND RELATIVE TO 2000					
	2004	2003	2002	2001	
	N/A%	N/A%	N/A%	N/A%	
<p>Effectiveness Measure Percentage of land designated for agricultural purposes, which was not re-designated for other uses relative to the base year of 2000.</p> <p>Objective Preservation of agricultural land.</p>					
Notes					
SLC 92 8164 07 Financial Information Return.					

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12.4 CHANGE IN NUMBER OF AGRICULTURAL HECTARES DURING 2004					
	2004	2003	2002	2001	
	0	0	0	0	

Effectiveness Measure

Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during the reporting year.

Objective

Preservation of agricultural land.

Notes

SLC 92 8165 07 Financial Information Return.

12.5 CHANGE IN NUMBER OF AGRICULTURAL HECTARES SINCE 2000					
	2004	2003	2002	2001	
	0	0	0	0	

Effectiveness Measure

Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000.

Objective

Preservation of agricultural land.

Notes

SLC 92 8166 07 Financial Information Return.