

2006 MUNICIPAL PERFORMANCE MEASUREMENTS

Efficiency measures are defined as the ratio of input/output. Input is defined as operating costs and is used as the numerator for all efficiency measures. Output consists of total units and is used as the denominator, i.e.: assessment, tons, etc. when operating costs are divided by total units. The resulting efficiency measure describes the cost per unit. Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs by including external transfers. Therefore, there are comparisons for 2005 only.

Effectiveness measures provide information about the quality of service delivery. Effectiveness indicators measure outcomes against service goals. Effectiveness measures may consist of counts or ratios. Effectiveness measures are reported with comparative figures since 2001 wherever available.

In making comparisons, the user should be careful to compare similar municipalities. Every municipality faces unique circumstances, which are not revealed in the raw data alone. Municipalities also make choices about the level of service provided. Results should be a starting point for further investigation into the unique circumstances of the municipality and factors, which affect results.

Please note that the method used to allocate expenditures between functions can affect efficiency measure results and has implications for comparability, specifically the Allocation of General Government Expenditures and Inter-functional Transfers.

Local Government

1.1 GENERAL GOVERNMENT – EFFICIENCY			
2006	2005		
3.8%	3.5%		
<p>Efficiency Measure Operating costs for governance and corporate management as a percentage of total municipal operating costs.</p> <p>Objective Efficient municipal government.</p>			
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 0204 13 Financial Information Return.</p>			

Fire Services

2.1 FIRE SERVICES – EFFICIENCY			
2006	2005		
\$3.65	\$3.42		
<p>Efficiency Measure Operating costs for fire services per \$1,000 of assessment.</p> <p>Objective Efficient fire services.</p>			
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 1102 13 Financial Information Return.</p>			

Police Services

3.1 POLICE SERVICES – EFFICIENCY			
2006	2005		
\$245.34	\$229.10		
<p>Efficiency Measure Operating costs for police services per household.</p> <p>Objective Efficient police services.</p>			
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 1203 13 Financial Information Return.</p>			

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3.2 VIOLENT CRIME RATE					
2006	2005	2004	2003	2002	2001
16.278	20.505	9.45	14.97	2.26	7.11
<p>Effectiveness Measure Violent crime rate per 1,000 persons.</p> <p>Objective Safe communities.</p>					
SLC 92 1258 07 Financial Information Return.					
3.3 PROPERTY CRIME RATE					
2006	2005	2004	2003	2002	2001
42.341	40.751	23.00	46.67	49.68	27.43
<p>Effectiveness Measure Property crime rate per 1,000 persons.</p> <p>Objective Safe communities.</p>					
SLC 92 1259 07 Financial Information Return.					
3.4 CRIME RATE - OTHER					
2006	2005	2004	2003	2002	2001
18.876	14.795	30.529	15.56	24.76	n/a
<p>Effectiveness Measure Other Criminal Code crimes excluding traffic per 1,000 persons</p> <p>Objective Safe communittee.</p>					
SLC 92 12652 '07 Financial Information Return					
3.4 TOTAL CRIME RATE					
2006	2005	2004	2003	2002	
77.496	76.051	62.98	77.2	76.70	
<p>Effectiveness Measure Total crime rate per 1,000 persons (Criminal Code offences excluding traffic).</p> <p>Objective Safe Communities.</p>					
SLC 92 1263 '07 Financial Information Return.					

Roads

4.1 PAVED ROADS – EFFICIENCY					
2006	2005				
\$4,148.66	\$3,942.34				
<p>Efficiency Measure Operating costs for paved (hard top) roads per lane kilometre.</p> <p>Objective Efficient maintenance of paved roads.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 2107 13 Financial Information Return.</p>					
4.2 UNPAVED ROADS – EFFICIENCY					
2006	2005				
\$1,956.42	\$1,891.72				
<p>Efficiency Measure Operating costs for unpaved (loose top) roads per lane kilometre.</p> <p>Objective Efficient maintenance of unpaved roads.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 2108 13 Financial Information Return.</p>					
4.3 WINTER MAINTENANCE OF ROADS – EFFICIENCY					
2006	2005				
\$4,939.13	\$4,674.54				
<p>Efficiency Measure Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.</p> <p>Objective Efficient winter maintenance of roads.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 2204 13 Financial Information Return.</p>					
4.4 ADEQUACY OF PAVED ROADS					
2006	2005	2004	2003	2002	2001
67.4%	66.8%	68.5%	82.19%	86.32%	88.41%
<p>Effectiveness Measure Percentage of paved lane kilometres where the condition is rated as good to very good.</p> <p>Objective Pavement condition meets municipal objectives.</p> <p>SLC 92 2152 07 Financial Information Return.</p>					

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4.5 WINTER EVENT RESPONSES					
2006	2005	2004	2003	2002	2001
100%	100%	100%	90%	91.67%	90.91%
<p>Effectiveness Measure Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.</p> <p>Objective Appropriate response to winter storm events.</p>					
SLC 92 2251 07 Financial Information Return.					

Conventional Transit

5.1 CONVENTIONAL TRANSIT – EFFICIENCY					
2006	2005				
\$3.40	\$3.24				
<p>Efficiency Measure Operating costs for conventional transit per regular service passenger trip.</p> <p>Objective Efficient conventional transit services.</p>					
Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 2302 13 Financial Information Return.					
5.2 CONVENTIONAL TRANSIT RIDERSHIP					
2006	2005	2004	2003	2002	2001
11.57	12.72	14.43	14.43	13.47	17.64
<p>Effectiveness Measure Number of conventional transit passenger trips per person in the service area in a year.</p> <p>Objective Maximum utilization of municipal transit services.</p>					
SLC 92 2351 07 Financial Information Return.					

Wastewater (Sewage)

6.1 WASTEWATER COLLECTION – EFFICIENCY					
2006	2005				
\$2,370.43	\$2,856.19				
<p>Efficiency Measure Operating costs for the collection of wastewater per kilometre of wastewater main.</p> <p>Objective Efficient municipal wastewater collection services.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 3107 13 Financial Information Return.</p>					
6.2 WASTEWATER TREATMENT AND DISPOSAL – EFFICIENCY					
2006	2005				
\$278.43	\$307.11				
<p>Efficiency Measure Operating costs for the treatment and disposal of wastewater per megalitre.</p> <p>Objective Efficient municipal wastewater treatment and disposal services.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. One megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3108 13 Financial Information Return.</p>					
6.3 WASTEWATER INTEGRATED SYSTEM – EFFICIENCY					
2006	2005				
\$503.45	\$475.85				
<p>Efficiency Measure Operating costs for the collection, treatment and disposal of wastewater per megalitre (Integrated System).</p> <p>Objective Efficient wastewater system (Integrated System).</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. One megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3109 13 Financial Information Return.</p>					
6.4 WASTEWATER MAIN BACKUPS					
2006	2005	2004	2003	2002	2001
0.0	0.0	0.0	0.0	0.0	0.0
<p>Effectiveness Measure Number of wastewater main backups per 100 kilometres of wastewater main in a year.</p> <p>Objective Municipal sewage management practices prevent environmental and human health hazards.</p> <p>SLC 92 3154 07 Financial Information Return.</p>					

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6.5 WASTEWATER BYPASSES TREATMENT					
2006	2005	2004	2003	2002	2001
0.00	0.016%	0.052%	0.645%	0.04%	0.43%
<p>Effectiveness Measure Percentage of wastewater estimated to have by-passed treatment.</p> <p>Objective Municipal sewage management practices prevent environmental and human health hazards.</p>					
SLC 92 3155 07 Financial Information Return.					

Storm Water

7.1 URBAN STORM WATER MANAGEMENT – EFFICIENCY			
2006	2005		
\$1,095.60	\$1,061.91		
<p>Efficiency Measure Operating costs for urban storm water management (collection, treatment, disposal) per kilometre of drainage system.</p> <p>Objective Efficient urban storm water management.</p>			
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. Reported by municipalities with a separate storm water system. SLC 91 3207 13 Financial Information Return.</p>			
7.2 RURAL STORM WATER MANAGEMENT – EFFICIENCY			
2006	2005		
\$36.76	\$34.25		
<p>Efficiency Measure Operating costs for rural storm water management (collection, treatment, disposal) per kilometre of drainage system.</p> <p>Objective Efficient rural storm water management.</p>			
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. Reported by municipalities with a separate storm water system. SLC 91 3208 13 Financial Information Return.</p>			

Drinking Water

8.1 DRINKING WATER TREATMENT – EFFICIENCY					
2006	2005				
\$298.59	\$323.61				
<p>Efficiency Measure Operating costs for the treatment of drinking water per megalitre.</p> <p>Objective Efficient municipal water treatment services.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. 1 megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3307 13 Financial Information Return.</p>					
8.2 DRINKING WATER DISTRIBUTION – EFFICIENCY					
2006	2005				
\$1,543.36	\$1,439.73				
<p>Efficiency Measure Operating costs for the distribution of drinking water per kilometre of water distribution pipe.</p> <p>Objective Efficient municipal water distribution services.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 3308 13 Financial Information Return.</p>					
8.3 DRINKING WATER INTEGRATED SYSTEM – EFFICIENCY					
2006	2005				
\$398.78	\$377.83				
<p>Efficiency Measure Operating costs for the treatment and distribution of drinking water per megalitre. (Integrated System)</p> <p>Objective Efficient municipal water system (Integrated System).</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. 1 megalitre equals 1,000,000 litres or 1,000 cubic metres. SLC 91 3309 13 Financial Information Return.</p>					
8.4 BOIL WATER ADVISORIES					
2006	2005	2004	2003	2002	2001
0.0	0.0732	0.00	0.00	0.00	0.00
<p>Effectiveness Measure Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply, was in effect.</p> <p>Objective Water is safe and meets local needs.</p> <p>SLC 92 3355 07 Financial Information Return.</p>					

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8.5 BREAKS IN WATER MAINS					
2006	2005	2004	2003	2002	2001
0.0	17.9104	19.4030	22.3881	14.9254	13.4328
<p>Effectiveness Measure Number of water main breaks per 100 kilometres of water distribution pipe in a year.</p> <p>Objective Improve system reliability.</p>					
SLC 92 3356 07 Financial Information Return.					

Solid Waste Management (Garbage)

9.1 GARBAGE COLLECTION – EFFICIENCY			
2006	2005		
\$56.01	\$49.81		
<p>Efficiency Measure Operating costs for garbage collection per tonne.</p> <p>Objective Efficient municipal garbage collection services.</p>			
Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 3403 13 Financial Information Return.			
9.2 GARBAGE DISPOSAL – EFFICIENCY			
2006	2005		
\$16.81	\$30.21		
<p>Efficiency Measure Operating costs for garbage disposal per tonne.</p> <p>Objective Efficient municipal garbage disposal services.</p>			
Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 3503 13 Financial Information Return.			
9.3 SOLID WASTE DIVERSION (RECYCLING) – EFFICIENCY			
2006	2005		
\$152.07	\$113.39		
<p>Efficiency Measure Operating costs for solid waste diversion (recycling) per tonne.</p> <p>Objective Efficient municipal solid waste diversion (recycling) services.</p>			
Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 3604 13 Financial Information Return.			
9.4 SOLID WASTE MANAGEMENT (INTEGRATED SYSTEM) – EFFICIENCY			

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2006	2005		
\$80.18	\$82.56		

Efficiency Measure

Average operating costs for solid waste management (collection, disposal and diversion) per tonne.

Objective

Efficient municipal solid waste management (Integrated System).

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 3605 13 Financial Information Return.

**9.5 COMPLAINTS — COLLECTION OF GARBAGE
AND RECYCLED MATERIALS**

2006	2005	2004	2003	2002	2001
.0852	5.727	1.6171	.6468	.3224	.4836

Effectiveness Measure

Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.

Objective

Improved garbage collection of garbage and recycled materials.

SLC 92 3452 07 Financial Information Return.

9.6 NUMBER OF MUNICIPAL SOLID WASTE MANAGEMENT FACILITIES

2006	2005	2004	2003	2002	2001
2	3	3	3	3	3

Effectiveness Measure

Total number of solid waste management facilities owned by municipality with a Ministry of Environment Certificate of Approval.

Objective

Context for solid waste management facility compliance measure.

SLC 92 3552 07 Financial Information Return.

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9.7 FACILITY COMPLIANCE

Effectiveness Measure

Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.

Objective

Municipal solid waste services do not have an adverse impact on environment.

Facility Name	Days 2006	Days 2005	Days 2004	Days 2003	Days 2002	Days 2001
	0	0	0	0	0	0

Facility Name: SLC 92 3553 03 to SLC 92 3560 03

Days: SLC 92 3553 07 to SLC 92 3560 07

List facilities in the order they appear in the 2005 FIR.

9.8 DIVERSION OF RESIDENTIAL SOLID WASTE

2006	2005	2004	2003	2002	2001
17%	14.1%	12.6%	12.5%	10.00%	10.07%

Effectiveness Measure

Percentage of residential solid waste diverted for recycling.

Objective

Municipal solid waste reduction programs divert waste from landfills and/or incinerators.

SLC 92 3655 07 Financial Information Return.

Parks and Recreation

10.1 PARKS – EFFICIENCY

2006	2005				
\$36.84	\$35.61				

Efficiency Measure

Operating costs for parks per person.

Objective

Efficient operation of parks.

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

SLC 91 7102 13 Financial Information Return.

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10.2 RECREATION PROGRAMS – EFFICIENCY			
2006	2005		
\$2.47	\$2.33		
<p>Efficiency Measure Operating costs for recreation programs per person.</p> <p>Objective Efficient operation of recreation programs.</p>			
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. This measure is based on total population, not the population participating in recreation programs. SLC 91 7202 13 Financial Information Return.</p>			
10.3 RECREATION FACILITIES – EFFICIENCY			
2006	2005		
\$105.44	\$103.39		
<p>Efficiency Measure Operating costs for recreation facilities per person.</p> <p>Objective Efficient operation of recreation facilities.</p>			
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 7303 13 Financial Information Return.</p>			
10.4 PARKS, RECREATION PROGRAMS AND RECREATION FACILITIES (SUBTOTAL) EFFICIENCY			
2006	2005		
\$144.75	\$141.32		
<p>Efficiency Measure Operating costs for parks, recreation programs and recreation facilities per person (Subtotal).</p> <p>Objective Efficient operation of parks, recreation programs and recreation facilities.</p>			
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. This measure represents a subtotal and is automatically completed when a municipality reports one or more efficiency measures for parks and recreation. SLC 91 7304 13 Financial Information Return.</p>			
10.5 PARTICIPANT HOURS FOR RECREATION PROGRAMS			
2006	2005		
42,038.359	48,612.909		
<p>Effectiveness Measure Total participant hours for recreation programs per 1,000 persons.</p> <p>Objective Recreation programs serve needs of residents.</p>			
<p>This measure was redefined in 2005 to exclude special events. The denominator of this measure is total population divided by 1,000 and does not represent the number of participants in recreation programs. SLC 92 7255 07 Financial Information Return.</p>			

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10.6 OPEN SPACE				
2006	2005	2004		
70	70	70		
<p>Effectiveness Measure Hectares of open space.</p> <p>Objective Open space is adequate for population.</p>				
SLC 92 7151 05 Financial Information Return.				
2006	2005	2004		
6.061	6.056	5.855		
<p>Effectiveness Measure Hectares of open space per 1,000 persons.</p>				
SLC 92 7151 07 Financial Information Return.				
10.7 TRAILS				
2006	2005	2004		
30	30	30		
<p>Effectiveness Measure Total kilometres of trails.</p> <p>Objective Trails provide recreation opportunities.</p>				
SLC 92 7152 05 Financial Information Return.				
2006	2005	2004		
2.598	2.596	2.509		
<p>Effectiveness Measure Total kilometres of trails per 1,000 persons.</p>				
SLC 92 7355 07 Financial Information Return.				

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10.8 RECREATION FACILITY SPACE			
2006	2005	2004	
705,281	705,281	705,281	
<p>Effectiveness Measure Square metres of recreation facility space.</p> <p>Objective Recreation facility space is adequate for population.</p> <p>SLC 92 7355 05 Financial Information Return.</p>			
2006	2005	2004	
60,611.308	61,021.024	58,989.712	
<p>Effectiveness Measure Square metres of recreation facility space per 1,000 persons.</p> <p>SLC 92 7355 07 Financial Information Return.</p>			

Libraries

11.1 LIBRARY COSTS PER PERSON – EFFICIENCY			
2006	2005		
\$42.34	\$38.68		
<p>Efficiency Measure Operating costs for libraries per person.</p> <p>Objective Efficient library services.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 7403 13 Financial Information Return.</p>			
11.2 LIBRARY COSTS PER USE – EFFICIENCY			
2006	2005		
\$2.63	\$1.86		
<p>Efficiency Measure Operating costs for libraries per use.</p> <p>Objective Efficient library services</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 7404 13 Financial Information Return.</p>			

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11.3 LIBRARY USES				
2006	2005	2004		
16.115	20.820	20.534		
Effectiveness Measure				
Library uses per person.				
Objective				
Increased use of library services.				
SLC 92 7460 07 Financial Information Return.				
11.4 ELECTRONIC LIBRARY USES				
2006	2005	2004		
13.9%	2.7%	2.0%		
Effectiveness Measure				
Electronic library uses as a percentage of total library uses.				
Objective				
Increased use of library services.				
SLC 92 7461 07 Financial Information Return.				
11.5 NON-ELECTRONIC LIBRARY USES				
2006	2005	2004		
86.1%	97.3%	98.0%		
Effectiveness Measure				
Non-electronic library uses as a percentage of total library uses.				
Objective				
Better information on library usage.				
SLC 92 7462 07 Financial Information Return.				

Land Use Planning

12.1 LOCATION OF NEW DEVELOPMENT					
2006	2005	2004	2003	2002	2001
100%	100.0%	100.0%	100.0%	100.0%	100.0%
Effectiveness Measure					
Percentage of new lots, blocks and/or units with final approval which are located within settlement areas.					
Objective					
New lot creation is occurring in settlement areas.					
SLC 92 8154 07 Financial Information Return.					
12.4 CHANGE IN NUMBER OF AGRICULTURAL HECTARES DURING 2004					
2006	2005	2004	2003	2002	2001
0	0	0	0	0	0
Effectiveness Measure					
Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during the reporting year.					
Objective					
Preservation of agricultural land.					
SLC 92 8165 07 Financial Information Return.					