

## **1 Quality Management System (QMS)**

The City of Elliot Lake Quality Management System (QMS) is structured and documented with the purpose of:

1. Establishing policy and objectives with respect to the effective management and operation of the Drinking Water System;
2. Understanding and controlling the risks associated with the Drinking Water System's\* activities and processes;
3. Achieving continuous improvement of the QMS and the Drinking Water System's performance.

\*The Drinking Water System encompasses the Water Treatment Plant (WTP), and the Distribution System.

## **2 Quality Management System Policy**

The Corporation of the City of Elliot Lake, as the owner and the operating authority of the Drinking Water System, is committed to:

- Managing the treatment, distribution and supply of clean, safe drinking water to its consumers,
- Ensuring that its drinking water system operation meets or exceeds all applicable legislative and regulatory requirements, through the continual maintenance and improvement of its QMS.


### 3 Commitment and Endorsement

This Operational Plan supports the overall goal of the City of Elliot Lake to provide safe drinking water.

The Operations Department is responsible for developing, implementing, maintaining and continually improving its QMS and will do so in a manner that ensures compliance with applicable legislation. Through the endorsement of this Operational Plan, the Owner commits to cooperating in any reasonable request of the Operations Department to facilitate this goal.


Top management of the Operating Authority and the Owner represented by Mayor and Chief Administrative Officer (CAO) have approved the QMS for the Drinking Water System as documented in this Operational Plan.

#### Operating Authority Endorsement & Approval


  
Rob deBortoli  
COO

Dec. 17/10  
Date

#### Owner Endorsement & Approval

  
Dan Gagnon  
CAO

Dec 17/10  
Date

  
Rick Hamilton  
Mayor

Dec 17/10  
Date